

Citizen Survey for Municipalities

6 questions · 6 min. to complete

NOTES FOR PARTICIPANTS

Your opinion counts for the future of our municipality. This survey is anonymous and takes about 6 minutes. No conclusions about individuals can be drawn.

1

How satisfied are you with the following municipal services?

Please rate each area.

Please tick one box per row.

	Very dissatisfied	Dissatisfied	Neutral	Satisfied	Very satisfied
Public transport	☐	☐	☐	☐	☐
Schools and day-care centres	☐	☐	☐	☐	☐
Parks and green spaces	☐	☐	☐	☐	☐
Safety in public spaces	☐	☐	☐	☐	☐
Administration and citizen services	☐	☐	☐	☐	☐
Cleanliness in the town	☐	☐	☐	☐	☐

2

How would you rate the overall quality of life in our municipality?

- ☐ Very poor
- ☐ Poor
- ☐ Average
- ☐ Good
- ☐ Very good

3

Which areas should take priority for future investment?

Please put the areas in order – the most important first.

- ☐ Public transport
- ☐ Education and childcare
- ☐ Green spaces and climate protection
- ☐ Safety and public order
- ☐ Digitalisation of administration
- ☐ Housing

4 Which age group do you belong to?

- ☐ Under 18
- ☐ 18–29
- ☐ 30–44
- ☐ 45–59
- ☐ 60–74
- ☐ 75 and older

5 In which district or quarter do you live?

Please adapt this list to the districts of your municipality.

- ☐ Town centre
- ☐ North
- ☐ East
- ☐ South
- ☐ West

6 From your perspective, what should we improve first in our municipality?

In your own words, please.

Prefer to analyse it digitally?

On paper, every sheet has to be typed up afterwards. The same template runs in DataLion as an online survey, and the analysis builds itself as responses come in — filters by department included, PowerPoint export too.

<https://datalion.com/en/templates/citizen-survey/>