

Citizen Survey on Municipal Heat Planning

11 questions · 6 min. to complete

NOTES FOR PARTICIPANTS

Our municipality is drawing up a heat plan. We would like to know how you heat today, how well informed you feel and what support you would like. The survey takes about six minutes and is anonymous.

1 What is your housing situation? **REQUIRED**

- ☐ In my own detached or semi-detached house
- ☐ In my own flat (owners' association)
- ☐ Renting
- ☐ I am a landlord

2 How is your building mainly heated at present? **REQUIRED**

- | | |
|--|--|
| ☐ Natural gas | ☐ Wood or pellets |
| ☐ Heating oil | ☐ Electricity (storage or direct heating) |
| ☐ District or local heating | ☐ I do not know |
| ☐ Heat pump | |

3 How old is the heating system?

- ☐ Under 10 years
- ☐ 10 to 20 years
- ☐ Over 20 years
- ☐ I do not know

4 How well informed do you feel about municipal heat planning? **REQUIRED**

- ☐ Very well
- ☐ Well
- ☐ Not very well
- ☐ Not at all
- ☐ I have never heard of it

5 To what extent do you agree with the following statements?

Please tick one box per row.

	Disagree	Tend to disagree	Tend to agree	Fully agree
I know what the heat plan means for my building.	☐	☐	☐	☐
I trust the municipality to manage the heat transition well.	☐	☐	☐	☐
The cost of the transition worries me.	☐	☐	☐	☐
I would connect to a heat network if it were available in my street.	☐	☐	☐	☐
I plan to replace my heating within the next five years.	☐	☐	☐	☐

6 Which heating solution would you prefer for your building when the current system has to be replaced?

- ☐ Connection to a heat network
- ☐ Heat pump
- ☐ Hybrid heating (heat pump and gas)
- ☐ Wood or pellets
- ☐ Hydrogen or biogas
- ☐ I do not know yet

7 What currently keeps you from replacing your heating?

Multiple answers possible.

- ☐ The investment cost
- ☐ Availability of tradespeople
- ☐ Uncertainty about subsidies and legislation
- ☐ I am waiting for the heat plan
- ☐ Structural conditions of my building
- ☐ Nothing, the heating is still fine
- ☐ Lack of information

8 What support would you like from the municipality?

Please choose up to three.

- ☐ Free energy advice
- ☐ Overview of subsidy programmes
- ☐ Information evenings in the district
- ☐ A dedicated contact person
- ☐ Neighbourhood solutions and group purchasing
- ☐ Clear maps of what is planned where

9 How would you like to be informed about heat planning?

- ☐ Official gazette or letter
- ☐ Municipal website
- ☐ Information evening
- ☐ Newsletter or email
- ☐ Social media

10 What would you like to tell the administration about heat planning?

In your own words, please.

11 Which age group are you in?

- ☐ Under 30
- ☐ 30 to 44
- ☐ 45 to 59
- ☐ 60 and older

Prefer to analyse it digitally?

On paper, every sheet has to be typed up afterwards. The same template runs in DataLion as an online survey, and the analysis builds itself as responses come in — filters by department included, PowerPoint export too.

<https://datalion.com/en/templates/municipal-heat-planning-survey/>

A free template from DataLion. The same questionnaire is available as a ready-made online survey with automatic analysis:
<https://datalion.com/en/templates/municipal-heat-planning-survey/>